

BellSouth BusinessSM

Suite 400
701 Northpoint Parkway
West Palm Beach, Florida 33407

February 21st, 2001

TO WHOM IT MAY CONCERN

I have known Rich Williams for the past 5 years. Rich is a man of integrity, very resourceful and with the best interests of his people and his company in mind

I have had the opportunity to work with Rich during the past 5 years and I find him very knowledgeable, very personable, able to project his ideas with ease and on a level that is easy for everyone to understand.

I am very impressed by Rich's attitude and his eagerness to help. I have also found him to be very responsive and responsible during our business dealings.

Rich is the kind of employee that goes the extra mile without being asked. A true asset to his organization.

Sincerely,



Silvina King
Government Account Team
(561) 640-6684 (work #)
(888) 589-1409 (beeper #)